**SP#9: Create a streamlined and efficient operating structure**

<table>
<thead>
<tr>
<th>Description</th>
<th>Foster a culture that supports transparency and accountability to help the UICOMP team engage in continuous quality improvement to decrease redundancies and improve effectiveness.</th>
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| Critical Success Factors | • **Operational Effectiveness**  
• **Sustainability**  
• **Strategic collaboration** |
| Tactics | **i) Improve the revenue cycle by adopting industry best practices**
**ii) Implement/improve technology solutions that can improve efficiency and effectiveness and support collaboration in education, research and clinical care**
**iii) Work with clinical affiliates to facilitate data sharing to advance clinical care, research, and educational initiatives**
**iv) Review and restructure units (offices, shared resources, staffing models) to enable effective internal and external communication and functioning**
**v) Communicate the operating performance of faculty and staff to help identify gaps and implement CQI strategies to improve efficiency** |
| Timeline to Implementation | **Provide feedback**